

Hire Agreement and Terms and Conditions of Hire

It is the responsibility of the person who is hiring the equipment to ensure all possible steps are taken to avoid any injury or damage to the equipment. Please read and adhere to the following safety instructions carefully:



Coronavirus COVID-19 Information

We have just started operating again but have implemented special measures to keep our drivers and customers safe. We are following closely the guidelines set out by the government and trading standards.

Please note at this time we will be unable to deliver to any household which is self isolating, contains persons deemed to be high risk, vulnerable or displaying symptoms of the coronavirus.

All equipment hired should only be for your household to enjoy, no social gatherings allowed. We will be working closely with the local authority and any complaints made will result in equipment hired being removed. No refund will be offered.

Special measures in place

- Face masks to be worn
- Gloves
- Sanitizer in vans
- Equipment sterilised on delivery

Inflatables/equipment after use will be placed in quarantine for five days.

Please take the time to read following information which details the precautions we are taking and what is expected of our customers:

Customer requirements

Payments

Payments to be made online where possible, cash payments to be placed in an envelope and left somewhere in your garden ready for the driver to collect on delivery, please ensure you have the correct money as drivers do not carry change.

Paperwork

We require a signed disclaimer/hire agreement completed and returned to us by email/screenshot before hire date or left in an envelope ready for driver to collect on delivery.

This can be downloaded from the health and safety page on our website at www.abcastlehire.co.uk/health-and-safety.html.

If you do not have access to a printer or are unable to return paperwork electronically the delivery driver will leave the paperwork in your garden at a safe distance for you to complete. Upon doing so please ensure you wash your hands thoroughly for 20 seconds.

Delivery

If you have an extension lead long enough to reach the area where you wish the equipment to be located, please have it fully rolled out, plugged in and switched on ready before your driver arrives. Where this is not possible your delivery driver will leave an extension lead on the ground near a power source for you to plug-in. Upon doing so please ensure you wash your hands for at least 20 seconds.

Upon our arrival you will receive a phone call

Once you receive the call, please open all doors required to access your garden ensuring all other family members are and remain inside until the delivery has been completed. The person receiving delivery should remain in the garden during set up to assist our delivery driver if required whilst maintaining a social distance of at least 2 metres.

Collection

At the specified collection time please ensure all access gates are open ready for our driver and the garden is clear of inhabitants.

If you are unsure about anything or have any questions, please get in touch on 07824 771194

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1. The equipment has an age limit as specified in the equipment descriptions. Please ensure no-one over this age uses the equipment at any time.
2. Please ensure that a responsible adult supervises the equipment at all times.
3. Shoes, glasses, sunglasses, jewellery, badges etc must be removed before using the equipment.
4. **No face paint, party poppers, coloured streamers or silly string to be used on or near the equipment.**
5. No smoking or barbeques near the equipment.
6. Climbing, hanging or sitting on the walls of the equipment must not be allowed as this is very DANGEROUS.
7. No food, drinks or chewing gum is allowed on or near the equipment. This is to avoid the risk of choking and mess. (Please note that if the equipment is collected in a dirty condition, then the hirer will incur a cleaning charge).
8. Always ensure the equipment is not over-crowded and limit numbers according to the age and size of the persons using it. Also ensure that the age range of those using the equipment is suitable according to the equipment description. Avoid large and small children from using the equipment at the same time.
9. Ensure users are not pushing, colliding, fighting or behaving in such a manner as to risk injury or cause distress to others.
10. No pets, toys or sharp instruments are allowed on the equipment.
11. No running from side to side.
12. Do not allow anyone to bounce on the front safety steps as a child could easily bounce off the equipment and get hurt. The step is only there to assist users to mount and dismount the equipment!
13. Ensure that no-one with a history of back or neck problems uses the equipment or anyone who is feeling unwell.
14. During inflation or deflation of the equipment, do not allow anyone on the equipment as this is DANGEROUS.
15. Please ensure that users do not attempt somersaults.
16. Ensure that there is at least two feet clearance on each side of the equipment and at least six feet at the rear.
17. The equipment should not be used if it becomes wet on the jumping area. If the equipment is not fitted with a rain/shower cover, it should not be used.

18. In the event of heavy rain, ensure that the equipment remains inflated and cover any electrical extension cables and sockets. Any wetness, including bubbling (which is normal) can be dried with a towel.

19. In the event that the blower stops working, please ensure all users get off the equipment immediately. Check fuses and make sure that the blower tube or deflation tube has not come undone or that something has not blown onto the blower and is obstructing it.

20. ABC Inflatables can only offer a guarantee of a minimum of five hours usage on day of hire. This is dependent upon the site location and our delivery and collection routes. We will always endeavour to give the hirer as long a period of time as possible to use the castle on the day of hire.

DISCLAIMER

PLEASE NOTE THAT ALL PERSONS USING THIS BOUNCY CASTLE OR ANY OTHER EQUIPMENT HIRED FROM A.B.C. INFLATABLES DO SO AT THEIR OWN RISK & THEREFORE A.B.C INFLATABLES CANNOT ACCEPT ANY RESPONSIBILITY FOR ANY INJURY CAUSED TO ANYONE USING THEIR EQUIPMENT!

By signing this Disclaimer, I the hirer accept Sole Responsibility for the safety of persons using this equipment and agree to ensure it is supervised at all times by either myself or a responsible adult over the age of 18 whilst the equipment is being used and by signing this form I accept full liability for any injury occurring from or as a result of misuse or reckless use. I confirm I have read and will adhere to all the HIRE AGREEMENT TERMS AND CONDITIONS (as detailed above).

By signing this form I agree that the equipment I have hired is clean, dry and undamaged and therefore I except full responsibility for the equipment and agreed to pay for any loss or damage caused to it, to the value of The full cost of equipment.

By signing this form I agree to pay the sum of £20 to Affordable Bouncy Castles if the equipment hired is in a unacceptable condition when returned I.e. If it is in a dirty or muddy state or if the inflatable is return wet, this fee is to cover the cost of cleaning.

I HEREBY ACCEPT AND AGREE TO ALL THE TERMS AND CONDITIONS OF HIRE LISTED ABOVE.

HIRE DATE

SIGNED

FULL NAME IN BLOCK CAPITALS

ADDRESS

CONTACT TEL: